

Adobe® DesignTeam 1.2

Frequently Asked Questions

What is Adobe DesignTeam?

Adobe DesignTeam (www.adobedesignteam.com), a service of Adobe Studio™, is a subscription-based service that helps designers streamline client review cycles, collaborate with team members, and securely deliver files to third parties, anytime, from anywhere.

Adobe is currently offering a free 30-day trial of DesignTeam. To get started, please visit www.adobedesignteam.com

Who is the intended audience for Adobe DesignTeam?

Adobe DesignTeam is an ideal solution for Web and print creative professionals.

What are the key features of Adobe DesignTeam?

Adobe DesignTeam enables creative professionals to streamline review cycles, collaborate with team members, and securely deliver files to third parties. For a complete description of features and to take an online tour, please visit www.adobedesignteam.com.

What new features have been added in version 1.2?

Adobe DesignTeam 1.2 offers many new enhancements, including:

- *Online collaboration using Adobe Acrobat® 5.0.5:* When all review participants have Adobe Acrobat 5.0.5 software installed, "Reviews using Acrobat" can be conducted using DesignTeam as the online commenting server, enabling participants to use the familiar commenting tools built into Acrobat.
- *Option to conduct "open" or "closed" reviews:* For greater flexibility in online reviews, DesignTeam members can choose to make a review "Open," which means that reviewers are not required to use an Adobe ID/password, and invitations can be forwarded to others. Or if high security is required, DesignTeam members can designate a review as "Closed," so that all review participants must have an Adobe ID/password, and only the review originator/administrator can invite new participants.
- *Streamlined user interface:* In this latest release of Adobe DesignTeam, the user interface has been streamlined so that DesignTeam members will benefit from greater efficiencies in setting up workgroups, projects, and reviews.

Is Adobe DesignTeam easy to use?

Absolutely. Because Adobe DesignTeam is a hosted online service, there is no infrastructure to set up, maintain, or support. DesignTeam members can create projects, invite participants, and initiate review sessions in minutes.

Is information secure?

Every DesignTeam participant (whether project member or client) has a unique ID and password for secure entry to the site. Team members and clients can access only the projects and reviews for which they have been authorized by the project administrator.



What platforms are supported?

Adobe DesignTeam is a Web-hosted application and therefore is available to both Windows and Mac users (including OS X) via a Web browser. For more information on browser requirements, please visit <http://studio.adobe.com/misc/systemreqs.html>

Is there a free trial?

Yes. Adobe is currently offering a free 30-day trial of DesignTeam. To get started, please visit www.adobedesignteam.com.

How much does Adobe DesignTeam cost?

Pricing starts at a monthly subscription rate of \$39.95 US dollars per invited workgroup member, with discounts offered for team subscriptions. [Subscriptions are available in the US and Canada only.] For detailed pricing information, please visit <http://studio.adobe.com/about/levels.html>

Can people outside North America use Adobe DesignTeam?

Subscriptions to Adobe DesignTeam are available only to customers in the United States and Canada. However, any person worldwide can be invited to participate in projects or reviews originated by subscribers in North America.

What type of support can be expected?

Adobe DesignTeam subscribers have access to several support options:

- Online self-help knowledge base
- 24/7 Web and phone support
- User-to-user forums

How can users be sure that their files are safe?

Keeping subscribers' data protected and private is a top priority, so leading-edge security features have been built into Adobe DesignTeam. For more details on security, please visit http://studio.adobe.com/about/pdfs/as_security.pdf

What happens to a subscriber's personal information?

Adobe is committed to privacy protection. By accessing the Adobe DesignTeam site, users agree to the terms of the Adobe Online Privacy Policy available at <http://studio.adobe.com/misc/privacy.html>